

Ideal Supply Inc. - Quality Policy

Vision	<i>To Be the Best Employer to our Associates</i> <i>To Be the Best Supplier to our Customers</i> <i>To Be the Best Channel to our Suppliers</i>
Mission	<i>We work as a team to provide great service for our customers</i>
Strategy	<p><i>Superior Customer Service to our business partners:</i></p> <ul style="list-style-type: none"><i>- Have the product the customers want</i><i>- Deliver it when they need it</i><i>- Cultivate long term relationships, with customers, associates and suppliers</i><i>- Provide consistent Service Levels</i><i>- Deal with the best suppliers</i> <p><i>Achieve operational excellence:</i></p> <ul style="list-style-type: none"><i>- Using technology to improve our business</i><i>- Meet financial objectives</i><i>- Recruiting, training and retaining the best people</i><i>- Continuous improvement & Innovation</i>