

May 2020

Valued customers,

We are excited to announce that effective Monday June 1<sup>st</sup>, Daltco Electric will be re-opening our showrooms and counters for our customers again.

We have implemented many new safety measures to ensure that our staff and customers remain safe. Measures such as: access restrictions in our buildings outside of our showrooms, limits to the number of customers allowed in each showroom area, and traffic flow floor markers will be in place for customers to follow. Plexiglass barriers have been erected to ensure safe social distancing.

Appropriate signage will be posted on the front door of each branch location.

Daltco Electric will continue to offer curbside pick up and delivery services as per the past two months. We encourage all customers to continue utilizing curbside pick up to reduce congestion and line ups outside our showrooms and counters. Please give us as much notice as you can to avoid waiting when you arrive.

We will now be accepting returns. Returned material will be quarantined for 3 days, after which a credit will be given. If you have a large return, please give us advanced notice.

We thank you in advance for ensuring the safety of our staff and customers and we look forward to seeing you all at our counters.

Warm regards

Peter Dalton and the team at Daltco Electric