



**Daltco Electric & Supply (1979) Ltd.**

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**ISO 9001/2000 Registered**

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## 1. QUALITY POLICY

Daltco's quality objectives are to provide customer satisfaction by reducing customer complaints related to: order entry, final inspection, inventory management and order expediting.

Also, to have services that exceed customer expectations through continuous improvements. It is Daltco's policy to practice preventative actions and analyze all non-conformances.

It is Daltco's goal to utilize quality systems to achieve our internal benchmarks and as a vehicle to stimulate long term business growth.

• Eastern Ontario's largest independent distributor of automation, electrical, lighting and safety products •

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**Daltco Kingston**

Tel: (613) 546-3677

Fax: (613) 547-4121

**Daltco Kanata**

Tel: (613) 592-5511

Fax: (613) 592-5645

**Daltco Brockville**

Tel: (613) 345-1411

Fax: (613) 345-3692

**Lights & Lamps**

Tel: (613) 546-4300

Fax: (613) 546-4308

**Belleville • Trenton (613) 392-4200**